

Returns form

Date: _____

Contact information

Name: _____

Street: _____

House number: _____ Postal code: _____

City / Town: _____

Country: _____

Phone number: _____

Returned products

Amount	Productnr	Ordernumber/date
_____	_____	_____
_____	_____	_____
_____	_____	_____
_____	_____	_____
_____	_____	_____
_____	_____	_____

Explanation for return

☐ Defect product/part

Description of the complaint

☐ Product/part damaged

☐ Wrong products/parts delivered

Reason of return:

Other:

iddparts **eu**

for doors and docking

Return conditions

We always guarantee the best quality.

However, returning items is of course possible within 14 days. Please keep in mind the following things when returning:

1. Products/parts that are being returned must be delivered complete and undamaged.

2. The products/parts are to be returned in their original packaging/state.

3. Exchange or refund is not possible in case of:

- damaged original box
- tape and/or stickers on the original box
- writing on the packaging
- torn or missing film
- soiling or scratches on the product

Keep in mind!

To ensure fast processing of the return shipment, we kindly ask you to fill in all data clearly and to send this form along with the return shipment. Only fully completed forms will be processed.

You are responsible for the return shipment. Please keep the Track & Trace code safe.

Return address

After contacting IDD-Parts B.V., the return shipment can be sent to:

IDD-Parts B.V.
Hanzeweg 21
3771NG Barneveld

Questions or remarks?

Then please get in touch with us. You can reach us from 8:00 to 16:30.

Phone number: +31 0342 490 990

E-mail: info@iddparts.nl

A copy of the filled out form can be sent per e-mail to info@iddparts.nl. Please add a copy of the order of the invoice to the retrun shipment.